



Plan continuation



Can I continue my plan with MASA if I leave my employer?

You may elect protection from our consumer-direct plan offerings available in your state by calling (954) 820-4332. Our representatives are available from 9 am–6 pm EST to answer questions and help you enroll. Plan availability and protections will vary by state.

Are there any options for continuation of my MASA plan through my former employer?

If your employer chooses to offer MASA through their COBRA plan, you may continue your MASA protection through your employer. At the end of such coverage, you may elect MASA protection from our consumer direct plan offerings. Please contact your HR department with COBRA questions.

How will payment be handled if I choose to elect MASA through my COBRA benefits plan?

COBRA benefits and payment will be managed by your former employer, typically through their designated COBRA Administrator.

Is there a set-up or initiation fee to purchase MASA plans from the consumer-direct offerings?

There is no set-up or initiation fee to purchase MASA protection from the consumer-direct offerings.

I'm retiring in two months. Do I have to wait until my retirement effective date to call MASA?

You can call MASA up to three months prior to leaving your employer and our agent can start processing your application. MASA will make your new protection effective on the date your group plan terminates.

What are my options if MASA doesn't offer a plan in my state?

Each state has its own regulations regarding the individual plans that can be offered. MASA is hard at work to be able to offer plans in every state, with changes happening constantly. Please continue to stay in touch with our consumer-direct team at (954) 820-4332 for information on individual plan offerings available where you live.