Platinum

Strengthen your emergency medical transportation protection

Membership includes:

Emergency Ground Ambulance Transport Protection[2]
If you ever need an emergency ground ambulance, MASA will pay for your eligible out-of-pocket expenses.

Emergency Air Ambulance Transport Protection[2]
If a first responder or doctor says air transport is medically necessary during your serious emergency, MASA will pay for your eligible out-of-pocket flight expenses.

Hospital to Hospital Ground Ambulance Transport Protection[2]
If your doctor orders a ground ambulance to move you to another hospital for specialized care, MASA will pay for your eligible out-of-pocket expenses.

Hospital to Hospital Air Ambulance Transport Protection[2]
If your doctor orders an air ambulance to transfer you to a different hospital with the necessary level of care, MASA will pay for your eligible out-of-pocket expenses.

Emergency Water Ambulance Transport Protection[3]
If you experience a serious medical emergency, MASA will reimburse your eligible out-of-pocket costs up to $2,500 when you're transported by a watercraft staffed with emergency personnel who provide care and stabilization during transport.

Treat and No Transport[1]
If emergency first responders treat you during an emergency but determine you don't need to be transported, MASA will reimburse up to $500 for eligible out-of-pocket expenses. *(Limited to two reimbursements per consecutive 12-month period beginning from plan effective date.)*

About MASA

Founded in 1974, Medical Access & Service Advantage (MASA®) is the leading Emergency Transportation protection built to enhance healthcare plans by protecting against out-of-pocket costs associated with emergency medical transport. Today, as a global organization with 14 international locations and services in all 50 states and Canada, MASA serves more than 2 million members with emergency and non-emergency transportation cost-reimbursement services and so much more.

1: Continental U.S., Hawaii, and Alaska | 2: Continental U.S., Hawaii, Alaska, and Canada | 3: Continental U.S., Hawaii, Alaska, Canada, Mexico, and the Caribbean | 4: Worldwide: to include any region with the exclusion of Antarctica and not prohibited by U.S. law or U.S. travel advisories. Contingent upon ten (10) day notice of travel.

Repatriation to Hospital Near Home Transport[3]
After a hospital stay more than 100 miles away from home, MASA will help arrange and pay for air or ground transportation so you can return home to recover.

Patient Return Transport[4]
After being discharged from the hospital following an emergency more than 100 miles from home, MASA will arrange and pay for your commercial flight back home.

Companion Emergency Transport Protection[3]
MASA will reimburse eligible out-of-pocket expenses related to having a companion ride with you during emergency transport.

Sick While Away From Home Expense Protection[4]
If you get sick or contract a communicable disease more than 100 miles from home, MASA will reimburse eligible expenses like lodging, meals, medical visits for proof of illness, testing, and airline re-booking.

Post-Admission Continued Care Transport Protection[1]
MASA will reimburse up to $500 in eligible expenses for non-emergency ground transport or ride-shares between medical facilities, rehab, long-term care, hospice, or back home for continued care.

Hospital Visitor Air Transport[3]
If you're hospitalized more than 100 miles away from home, MASA will arrange and pay for round-trip air transportation for someone you choose to be with you. *(Limited to two round trip transports per consecutive 12-month period beginning from plan effective date).*

Parent Protection[2]
If your parent needs emergency ground or air ambulance transport, MASA will pay for their eligible out-of-pocket expenses—up to two transports per year.

Minor Return Transport Protection[3]
If a child under 18 is left without a guardian due to your ambulance transport, MASA will reimburse eligible expenses to safely return them to family or a responsible caregiver.

Pet Return Transport Protection[3]
If your pet is left behind after an ambulance transport, MASA will reimburse eligible expenses to bring them home safely.

Vehicle & RV Return[3]
If your vehicle or RV is left unattended after an ambulance transport, MASA will help arrange and pay to get it back to your home or rental location.

Organ Retrieval Transport[1]
MASA will reimburse eligible out-of-pocket expenses to transport an organ needed for your transplant.

Organ Recipient Transport[1]
If you need an organ transplant, MASA will help arrange and pay for your flight to the airport closest to where the surgery will take place.

Mortal Remains Return Transport[4]
In the unfortunate event a member passes away more than 100 miles from home, MASA will help support and reimburse eligible expenses to bring their remains home.

Advocate Assist[2]
If your insurance denies medical necessity for a covered air ambulance transport, MASA will connect you with an advocate to review your policy, negotiate bills, and guide you through appeals.

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